

Unapproved - Urram Board Meeting Notes 28th March 2023 7.30 am via Zoom

[Diary Date : Since this meeting Treasurer has proposed AGM be held on the evening of May 10th – preferably with Zoom facilities for those who can't make it in person.]

		Action
1	<p>Welcome, apologies, and introductions. Present: James Hilder, Elizabeth Carmichael, Gill Calver, Jenni Hodgson, Louise White, Denise Anderson, Natalie Rodgers, Bryan Gregg, James Campbell, Claire Cameron (attended with internet issues) Apologies: Karen-Anne Wilson</p>	
2	<p>Minutes of the last Meeting (February) Approved - proposed: James seconded: Jenni. Things not covered elsewhere. Highland Hospice meeting postponed till after Easter.</p> <p>Apologies from Pauline regarding paper from our meeting re. SDS but hopes to have it with us by next week.</p>	
3	<p>Finance a) £57296 in the bank</p> <p>Funding b) HCMHWB - accepted for a slightly reduced amount. c) ICF - unsuccessful. d) Age Scotland - should hear soon. e) Impact Scotland - tip from Claire Cameron- pursuing EOI. f) YPI - Urram was chosen by one of the school groups and they did an excellent presentation and won!</p> <p>James and Jenni to look at the budget that Louise has drafted.</p>	<p>Louise/Natalie</p> <p>James/ Jenni</p>

<p>4</p>	<p>Services Update</p> <p>Befriending A few new referrals. A recent one needs some home help rather than befriending and likely to result in moving to a care home. Natalie went back to the referrer for clarification. This gives an indication of the needs that are not being met elsewhere. Trying to recruit a few more befrienders.</p> <p>Social groups and lunch clubs. All going well. Last lunch club in Lochaline from Age Scotland money and funding in place is to restart in May. Consistently 13-15 people there. Feedback forms great. Enjoyed by all. Sunart lunch club going well. 18 there today sometimes up to 30 people attend.</p> <p>Transport A few new volunteer drivers which is really helpful. Sunart Community survey showed a willingness from the community to help drive, so maybe some more might be available to help. Action: Meeting with drivers will be arranged for after the Easter Holidays. Main aims: Introduce Bryan properly along with the hours the phone is on, to talk about the new car. Sally to attend. Moving to a fuel card payment system to enable car to be fuelled elsewhere.</p> <p>Bryan is conscious of trying not to ask too much of volunteers. Car club consultation was held in Strontian and Louise and Bryan have been talking to other car clubs to get a feel of requirements and how it might work. Action: newsletter/information update to drivers and clients would be helpful</p> <p>JH proposed a twice yearly training or information event for volunteers- as systems change etc. This will make training and teambuilding the norm rather than the exception. Dates for year ahead TBC.</p> <p>Other</p> <p>Natalie is progressing small promotional videos about Urram’s work, volunteering etc. Simon Willis has offered assistance.</p> <p>Bryan to get back in touch with AHS about the possibility of gaining some good photographs through an Art project. If this not possible then the college might be able to help. Sally offered use of her dads cameras if they are useful.</p> <p>Beckah is now in post as community centre manager in Kilchoan and Ali will introduce Natalie to get things re-started there. There is the possibility to build on existing groups rather than creating new space.</p> <p>Social Impact Measurement Discussion was had on evidence and data gathering - how are we measuring the impact we are having on peoples lives. What data should we collect? Now that we are moving from set--up to an established service Urram needs to improve the way it measures and reports its impact.</p> <p>What impact are we having on people’s lives - how are we collecting data? Training is available if required. Sally and Ali offered to meet with the team to ensure the right evidence is gathered for useful measuring.</p>	<p>Natalie / Bryan / Sally</p> <p>Bryan</p> <p>Bryan</p> <p>Natalie</p> <p>Sally/Ali/ Louise/ Natalie/Bryan</p>
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5	<p>Recruitment</p> <p>CRF fund which is funding the car to be based in Strontian also has some revenue funding to employ someone for an additional 5 hours a week to get the car club up and running. This is just a 1-year post. The board approved the circulated job description. Louise to keep progressing with the fund and advertising etc.</p>	Louise
6	<p>Dail Mhor House</p> <p>Karen Anne provided an update via email. Not a date for reopening yet as some training of staff has still not completed. Dail Mhor staff have been instrumental in supporting provision at Invernevis and Mallaig over the winter.</p> <p>Surveyors have been in the buildings, but this is routine HC inspections. Some of the new recruits are struggling with the length of time between being recruited and actually starting work. James to write to Pam and Karen Anne highlighting these difficulties. Improved communications with the new team would help.</p> <p>The internet should be being resolved K-A has reported it.</p>	James
7	<p>Dail Mhor/ Wellbeing Hub</p> <p>Our response and report have been circulated to the strategic partners, along with the request for a meeting. 17th April at 11.30 meeting with Pamela and Karen-Anne for all that would like/are able to attend. We need to be clear where our responsibilities lie and where NHS responsibilities lie. A joint press statement for the next DTD would be a good starting place. Sally/Ali/ Gill to draft something prior to the meeting.</p> <p>Louise to send the report and response to the community councils and post on the website.</p> <p>A joint community consultation with SCC on the village hall aspect will be held in April.</p> <p>Housing - in communications with the Highland Council. They would like assurances regarding care provision prior to building starting.</p> <p>Report from Housing Conference to follow.</p> <p>Report from trip to Tagasa Uibhist and Cothrom was circulated, and discussion had.</p> <p><i>Main Highlights:</i> Joined up working between 3rd sector and statutory services is really important. A collaborative approach taken on Uist has been really beneficial in many areas. Not least being able to join up what's on offer and better provide for people with what is already happening. Early indicators suggest an appetite for such a collaboration in our area. Board agreed to fund a networking event from reserves.</p> <p>Action: Firm up the purpose for meeting together, invite organisations and representatives. Louise/James/Ali to draft a concept paper for circulating</p>	<p>Sally/Ali/Gil</p> <p>Louise</p> <p>Louise</p> <p>Natalie</p> <p>Louise/James/Ali</p>

8	<p>AOB:</p> <p>Claire has suggested the existing carers for care at home have good suggestions for rotas/routes/organising existing provision. As we pursue things with Highland Hospice a combined conversation of how we can work together is essential.</p> <p>Natalie to secure date for meeting with HH/NHS C@H and others.</p>	Natalie
9	<p>Date of next meeting – 10th May 9.30am</p> <p>Future dates:</p> <p>Evening! 19th June 7.30pm</p> <p>Evening! 31st July 7.30pm</p> <p>11th September 9.30am</p> <p>23rd October 9.30am</p> <p>Evening! 4th December 7.30pm (mince pies and mulled wine optional!)</p>	