

Urram Board Meeting Notes 11th October 9.30 am via Zoom

		Action
1	<p>Welcome and apologies and introductions. Present: James Hilder(left a little early), Elizabeth Carmichael, , Sally Semple, Gill Calver, Jenni Hodgson, Ali Upton, Phil Simpson , James Campbell and Louise White, Denise Anderson, Claire Cameron, Karen- Anne Wilson, Hannah Hardy. Apologies: Ali Upton, Natalie Rodgers</p>	
2	<p>Minutes of the last Meeting (September) proposed Jenni and seconded Elizabeth.</p> <p>Matters arising not covered on the agenda Vision statement- with Gill for comment- slowly moving forwards HR/ Contracts. Ali & James met to agree budget and salaries till Feb. Ali is writing to Louise and Natalie. Will issue new contracts in Nov once NHS funding is agreed in writing. Ali doing some work on ensuring Urram’s salaries are on commensurate pay scales with other organisations.(Aka ‘benchmarking’)</p> <p>Gill spoke with Cllr Sarah Fanet regarding support for Urram and attendance at board meetings.</p>	<p>Gill</p> <p>Ali</p>
3	<p>Finance Budget for 2022-2023 that has been circulated has been approved. Following meeting with on Friday Highland Hospice have agreed to support Natalie’s role with £4000 again next year.</p> <p>An anonymous donation of £7,500 was received last week and the board would like to minute their grateful thanks for this tremendous support.</p> <p>There is now a support us page on the website where individuals can donate directly. (also other website updates to have a browse of!)</p> <p>Funding application submitted to the princes countryside fund for £22000 to support all areas of Urram. Expression of interest submitted to the Highland Community regeneration fund for £134,000 to support the transport service and includes funding for electric vehicles should the plugged in community grant not be successful. Assessment call with TNL improving lives fund was had last week and a decision will be made mid November.</p> <p>£22,200 in the bank and progress has been made with Kirsty the Highland Bookkeeper to audit our accounts.</p>	

<p>4</p>	<p>Services update</p> <p><u>Befriending</u></p> <p>6 Clients, 14 Volunteers</p> <p>Social groups established in Ardgour, Treslaig, Strontian, Acharacle, (in process of setting up tea and chat group in Lochaline)</p> <p>Lunch club started on 4/10/22 in Strontian- this is a partnership with the Sunart Centre and Sunart resilience group. Food is provided from Lochaber foodbank and Jacob Green creates lunch. As word of mouth grows it is anticipated that the attendees will increase. A list of past attendees will be in Dail Mhor- Hannah will share with Louise and Natalie.</p> <p>If the village hall re-opens and there is possibility of hosting such an event in there then it is worth progressing the possibility of using the Kitchen at Dail Mhor- which will require some more details and a risk assessment exercise. To speak with Hannah to move this forward.</p> <p>Natalie is keeping track of number of attendees at groups/lunch clubs (Highland Hospice happy for these type of groups to be part of befriending as the service is very flexible and different for each community partnership as some people don't want one to one befriending).</p> <p>Another enquiry about home care.</p> <p>Strategy day: looked to the future and feasibility of Dail Mhor and the role of home care -whether provided by Urram or in partnership with Highland Hospice. Good conversation on Friday with Andrew Lever at Highland Hospice who would be very supportive of a re-try of Sunflower home care or the like. They would carry the care inspectorate accreditation and have the ability to facilitate SDS payments. Locally recruited individuals may be more willing to join a local charity rather than large organisation and the terms and conditions have improved since last time. Highland Hospice will not be able to resource a launch until the Spring which works for us.</p> <p>Louise and Natalie to make a plan to progress which includes speaking to the local care at home team first.</p> <p>Currently manager for care at home team is advertised to have a Lochaber based service rather than run from Skye, allowing more integration and a more localised service.</p> <p>Karen- Anne Wilson very supportive of Urram trying something again. There is a distinct shortage of Care at Home staff in our area and NHSH wants to partner with community groups to ensure care is provided where it is needed.</p> <p>Staffing is an ongoing issue both with on the ground staffing but relates to delays in recruitment as vacancies in the HR team.</p> <p>Hannah and Karen- Anne to share relevant vacancies with us so we can help promote.</p> <p><u>Hospital Transport</u></p> <p>18 journeys done in September</p> <p>18 booked so far for October</p> <p>Very busy – need more volunteers!!! (8 journeys booked this week) – possible new driver on the horizon</p>	<p>Hannah</p> <p>Louise/Natalie</p> <p>Louise/Natalie</p> <p>Hannah/Karen-Anne</p>
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5	<p>Dail Mhor House</p> <p>Karen- Anne Wilson: Across Lochaber care homes are full and beds are filling very quickly. Not enough availability of care at home services leads to people in beds that could have stayed at home. Vacancies are around 20% which is making things difficult.</p> <p>Hannah Hardy: In Dail Mhor, 3 residents and working closely with social work to ensure they are in the right placement. Not taking any more admissions due to staffing pressures.</p> <p>Recent written care inspectorate report was overall good, with some very good ratings and some adequate ratings. Staff meeting last week, with some potential fundraising on the horizon to enable small adjustments: to décor and furniture (for example). It is in a hard place with an uncertain future, and therefore no budget for things like that.</p> <p>Sally reiterated our support for Dail Mhor and if there were things we could help with then to please just say.</p>	
6	<p>Dail Mhor/ Wellbeing Hub</p> <p>Very little to report. Agreed to postpone the final report whilst waiting for data from Ian Thomson NHSH. This data has still not appeared and so we are still waiting.</p> <p>Claire acknowledged data retrieval was slow and suggested email to Pam Cremin might move things along a little.</p>	Louise
7	<p>Date of next meeting – 21st November</p> <p>Future dates: 9th January, 13th February, 27th March, 8th May, 19th June</p>	